



# Open Banking Channel Performance

01 October to 31 December 2022

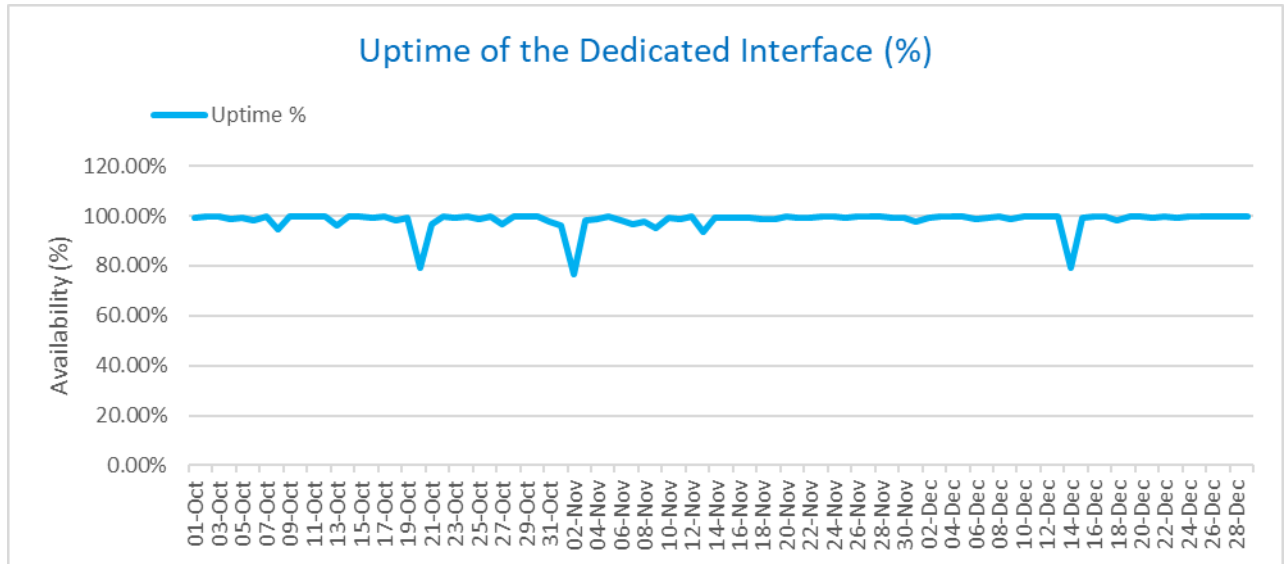
This report helps customers and Third-Party Providers (TPPs) understand the performance of our Open Banking Channel (Dedicated Interface).

We'll continue to publish new data on a quarterly basis. The next set of data covering January to March 2023 will be published in April 2023.

# Channel Availability

The availability of the Open Banking channel shows the uptime proportion of the server between 01 October to 31 December 2022.

This service channel is considered unavailable when any request takes 30 seconds or more to be answered or when the interface returns a timeout error. In addition, all planned downtimes for maintenance have been included.



| October 2022 |        |
|--------------|--------|
| Date         | 01-Oct |
| Average Time | 99.51% |
| Date         | 02-Oct |
| Average Time | 99.91% |
| Date         | 03-Oct |
| Average Time | 99.75% |
| Date         | 04-Oct |
| Average Time | 98.97% |
| Date         | 05-Oct |
| Average Time | 99.19% |
| Date         | 06-Oct |
| Average Time | 98.45% |
| Date         | 07-Oct |
| Average Time | 99.61% |
| Date         | 08-Oct |
| Average Time | 94.66% |
| Date         | 09-Oct |
| Average Time | 99.85% |
| Date         | 10-Oct |
| Average Time | 99.90% |
| Date         | 11-Oct |
| Average Time | 99.92% |
| Date         | 12-Oct |
| Average Time | 99.78% |
| Date         | 13-Oct |
| Average Time | 95.98% |
| Date         | 14-Oct |
| Average Time | 99.73% |
| Date         | 15-Oct |
| Average Time | 99.88% |
| Date         | 16-Oct |
| Average Time | 99.13% |
| Date         | 17-Oct |
| Average Time | 99.53% |
| Date         | 18-Oct |
| Average Time | 98.24% |
| Date         | 19-Oct |
| Average Time | 99.03% |
| Date         | 20-Oct |
| Average Time | 78.97% |
| Date         | 21-Oct |
| Average Time | 96.55% |
| Date         | 22-Oct |
| Average Time | 99.80% |
| Date         | 23-Oct |
| Average Time | 99.20% |
| Date         | 24-Oct |
| Average Time | 99.63% |
| Date         | 25-Oct |
| Average Time | 98.99% |
| Date         | 26-Oct |
| Average Time | 99.88% |
| Date         | 27-Oct |
| Average Time | 96.82% |
| Date         | 28-Oct |
| Average Time | 99.57% |
| Date         | 29-Oct |
| Average Time | 99.82% |
| Date         | 30-Oct |
| Average Time | 99.77% |
| Date         | 31-Oct |
| Average Time | 97.46% |

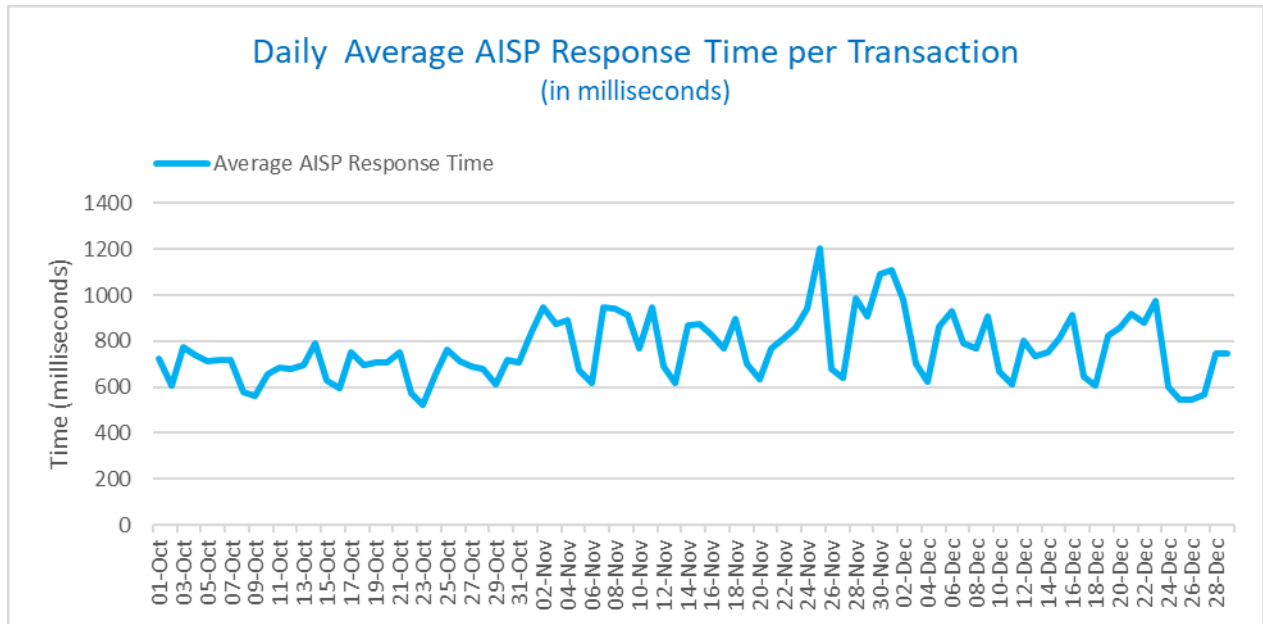
| November 2022 |        |
|---------------|--------|
| Date          | 01-Nov |
| Average Time  | 96.33% |
| Date          | 02-Nov |
| Average Time  | 76.47% |
| Date          | 03-Nov |
| Average Time  | 98.41% |
| Date          | 04-Nov |
| Average Time  | 98.53% |
| Date          | 05-Nov |
| Average Time  | 99.76% |
| Date          | 06-Nov |
| Average Time  | 98.16% |
| Date          | 07-Nov |
| Average Time  | 96.88% |
| Date          | 08-Nov |
| Average Time  | 97.88% |
| Date          | 09-Nov |
| Average Time  | 95.38% |
| Date          | 10-Nov |
| Average Time  | 99.31% |
| Date          | 11-Nov |
| Average Time  | 98.89% |
| Date          | 12-Nov |
| Average Time  | 99.85% |
| Date          | 13-Nov |
| Average Time  | 93.55% |
| Date          | 14-Nov |
| Average Time  | 99.23% |
| Date          | 15-Nov |
| Average Time  | 99.24% |
| Date          | 16-Nov |
| Average Time  | 99.42% |
| Date          | 17-Nov |
| Average Time  | 99.34% |
| Date          | 18-Nov |
| Average Time  | 98.78% |
| Date          | 19-Nov |
| Average Time  | 98.58% |
| Date          | 20-Nov |
| Average Time  | 99.66% |
| Date          | 21-Nov |
| Average Time  | 99.03% |
| Date          | 22-Nov |
| Average Time  | 99.13% |
| Date          | 23-Nov |
| Average Time  | 99.65% |
| Date          | 24-Nov |
| Average Time  | 99.80% |
| Date          | 25-Nov |
| Average Time  | 99.24% |
| Date          | 26-Nov |
| Average Time  | 99.90% |
| Date          | 27-Nov |
| Average Time  | 99.94% |
| Date          | 28-Nov |
| Average Time  | 99.71% |
| Date          | 29-Nov |
| Average Time  | 99.45% |
| Date          | 30-Nov |
| Average Time  | 99.13% |

| December 2022 |        |
|---------------|--------|
| Date          | 01-Dec |
| Average Time  | 97.91% |
| Date          | 02-Dec |
| Average Time  | 99.29% |
| Date          | 03-Dec |
| Average Time  | 99.69% |
| Date          | 04-Dec |
| Average Time  | 99.77% |
| Date          | 05-Dec |
| Average Time  | 99.83% |
| Date          | 06-Dec |
| Average Time  | 98.67% |
| Date          | 07-Dec |
| Average Time  | 99.48% |
| Date          | 08-Dec |
| Average Time  | 99.53% |
| Date          | 09-Dec |
| Average Time  | 98.62% |
| Date          | 10-Dec |
| Average Time  | 99.86% |
| Date          | 11-Dec |
| Average Time  | 99.94% |
| Date          | 12-Dec |
| Average Time  | 99.80% |
| Date          | 13-Dec |
| Average Time  | 99.83% |
| Date          | 14-Dec |
| Average Time  | 78.97% |
| Date          | 15-Dec |
| Average Time  | 99.26% |
| Date          | 16-Dec |
| Average Time  | 99.53% |
| Date          | 17-Dec |
| Average Time  | 99.91% |
| Date          | 18-Dec |
| Average Time  | 98.36% |
| Date          | 19-Dec |
| Average Time  | 99.69% |
| Date          | 20-Dec |
| Average Time  | 99.70% |
| Date          | 21-Dec |
| Average Time  | 99.48% |
| Date          | 22-Dec |
| Average Time  | 99.57% |
| Date          | 23-Dec |
| Average Time  | 99.12% |
| Date          | 24-Dec |
| Average Time  | 99.83% |
| Date          | 25-Dec |
| Average Time  | 99.90% |
| Date          | 26-Dec |
| Average Time  | 99.88% |
| Date          | 27-Dec |
| Average Time  | 99.86% |
| Date          | 28-Dec |
| Average Time  | 99.74% |
| Date          | 29-Dec |
| Average Time  | 99.79% |
| Date          | 30-Dec |
| Average Time  | 99.14% |
| Date          | 31-Dec |
| Average Time  | 99.75% |

# Account Information Performance (AISP)

This section shows the performance of the Account Information Service Provider channel between 01 October to 31 December 2022.

The daily average response time for transactions in this channel is calculated in milliseconds, with an average of 763 milliseconds per call over this period.



| October 2022      |        |
|-------------------|--------|
| Date              | 01-Oct |
| Average Time (ms) | 722    |
| Date              | 02-Oct |
| Average Time (ms) | 604    |
| Date              | 03-Oct |
| Average Time (ms) | 772    |
| Date              | 04-Oct |
| Average Time (ms) | 740    |
| Date              | 05-Oct |
| Average Time (ms) | 710    |
| Date              | 06-Oct |
| Average Time (ms) | 720    |
| Date              | 07-Oct |
| Average Time (ms) | 719    |
| Date              | 08-Oct |
| Average Time (ms) | 580    |
| Date              | 09-Oct |
| Average Time (ms) | 564    |
| Date              | 10-Oct |
| Average Time (ms) | 655    |
| Date              | 11-Oct |
| Average Time (ms) | 684    |
| Date              | 12-Oct |
| Average Time (ms) | 679    |
| Date              | 13-Oct |
| Average Time (ms) | 693    |
| Date              | 14-Oct |
| Average Time (ms) | 790    |
| Date              | 15-Oct |
| Average Time (ms) | 627    |
| Date              | 16-Oct |
| Average Time (ms) | 597    |
| Date              | 17-Oct |
| Average Time (ms) | 750    |
| Date              | 18-Oct |
| Average Time (ms) | 698    |
| Date              | 19-Oct |
| Average Time (ms) | 708    |
| Date              | 20-Oct |
| Average Time (ms) | 704    |
| Date              | 21-Oct |
| Average Time (ms) | 750    |
| Date              | 22-Oct |
| Average Time (ms) | 570    |
| Date              | 23-Oct |
| Average Time (ms) | 520    |
| Date              | 24-Oct |
| Average Time (ms) | 657    |
| Date              | 25-Oct |
| Average Time (ms) | 760    |
| Date              | 26-Oct |
| Average Time (ms) | 710    |
| Date              | 27-Oct |
| Average Time (ms) | 692    |
| Date              | 28-Oct |
| Average Time (ms) | 680    |
| Date              | 29-Oct |
| Average Time (ms) | 610    |
| Date              | 30-Oct |
| Average Time (ms) | 719    |
| Date              | 31-Oct |
| Average Time (ms) | 709    |

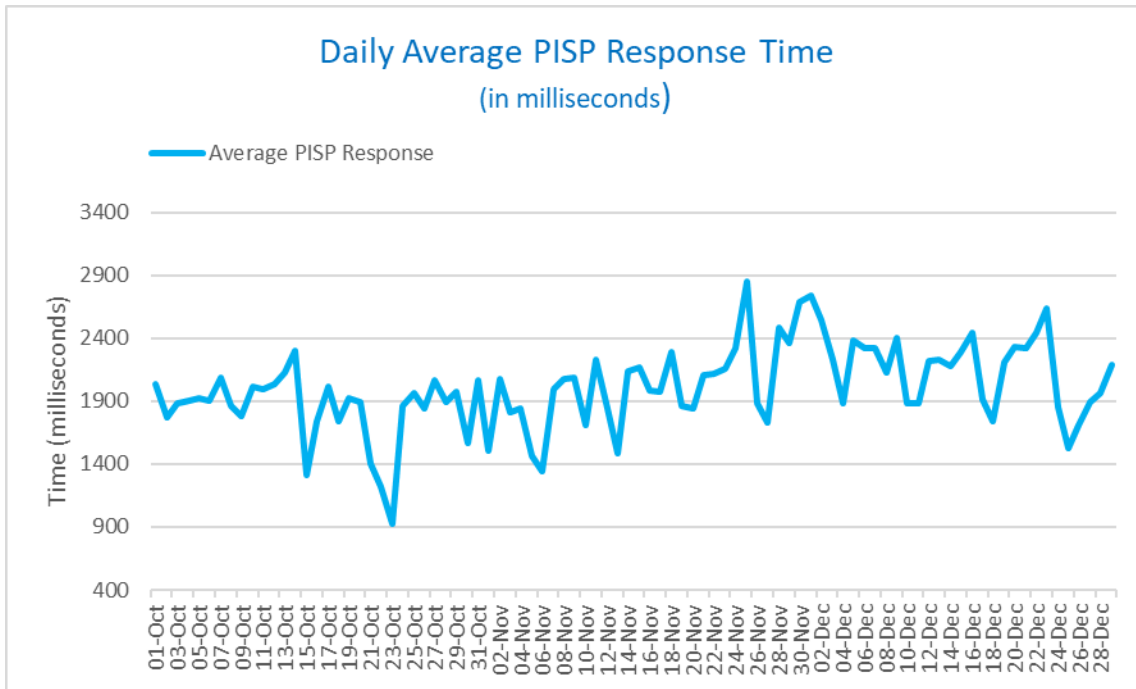
| November 2022     |        |
|-------------------|--------|
| Date              | 01-Nov |
| Average Time (ms) | 840    |
| Date              | 02-Nov |
| Average Time (ms) | 946    |
| Date              | 03-Nov |
| Average Time (ms) | 876    |
| Date              | 04-Nov |
| Average Time (ms) | 889    |
| Date              | 05-Nov |
| Average Time (ms) | 676    |
| Date              | 06-Nov |
| Average Time (ms) | 615    |
| Date              | 07-Nov |
| Average Time (ms) | 948    |
| Date              | 08-Nov |
| Average Time (ms) | 944    |
| Date              | 09-Nov |
| Average Time (ms) | 915    |
| Date              | 10-Nov |
| Average Time (ms) | 768    |
| Date              | 11-Nov |
| Average Time (ms) | 944    |
| Date              | 12-Nov |
| Average Time (ms) | 688    |
| Date              | 13-Nov |
| Average Time (ms) | 619    |
| Date              | 14-Nov |
| Average Time (ms) | 868    |
| Date              | 15-Nov |
| Average Time (ms) | 872    |
| Date              | 16-Nov |
| Average Time (ms) | 828    |
| Date              | 17-Nov |
| Average Time (ms) | 768    |
| Date              | 18-Nov |
| Average Time (ms) | 896    |
| Date              | 19-Nov |
| Average Time (ms) | 701    |
| Date              | 20-Nov |
| Average Time (ms) | 632    |
| Date              | 21-Nov |
| Average Time (ms) | 770    |
| Date              | 22-Nov |
| Average Time (ms) | 815    |
| Date              | 23-Nov |
| Average Time (ms) | 855    |
| Date              | 24-Nov |
| Average Time (ms) | 943    |
| Date              | 25-Nov |
| Average Time (ms) | 1202   |
| Date              | 26-Nov |
| Average Time (ms) | 677    |
| Date              | 27-Nov |
| Average Time (ms) | 638    |
| Date              | 28-Nov |
| Average Time (ms) | 987    |
| Date              | 29-Nov |
| Average Time (ms) | 909    |
| Date              | 30-Nov |
| Average Time (ms) | 1091   |

| December 2022     |        |
|-------------------|--------|
| Date              | 01-Dec |
| Average Time (ms) | 1106   |
| Date              | 02-Dec |
| Average Time (ms) | 981    |
| Date              | 03-Dec |
| Average Time (ms) | 701    |
| Date              | 04-Dec |
| Average Time (ms) | 621    |
| Date              | 05-Dec |
| Average Time (ms) | 862    |
| Date              | 06-Dec |
| Average Time (ms) | 931    |
| Date              | 07-Dec |
| Average Time (ms) | 790    |
| Date              | 08-Dec |
| Average Time (ms) | 767    |
| Date              | 09-Dec |
| Average Time (ms) | 909    |
| Date              | 10-Dec |
| Average Time (ms) | 667    |
| Date              | 11-Dec |
| Average Time (ms) | 612    |
| Date              | 12-Dec |
| Average Time (ms) | 801    |
| Date              | 13-Dec |
| Average Time (ms) | 734    |
| Date              | 14-Dec |
| Average Time (ms) | 753    |
| Date              | 15-Dec |
| Average Time (ms) | 814    |
| Date              | 16-Dec |
| Average Time (ms) | 915    |
| Date              | 17-Dec |
| Average Time (ms) | 647    |
| Date              | 18-Dec |
| Average Time (ms) | 604    |
| Date              | 19-Dec |
| Average Time (ms) | 826    |
| Date              | 20-Dec |
| Average Time (ms) | 857    |
| Date              | 21-Dec |
| Average Time (ms) | 920    |
| Date              | 22-Dec |
| Average Time (ms) | 881    |
| Date              | 23-Dec |
| Average Time (ms) | 975    |
| Date              | 24-Dec |
| Average Time (ms) | 598    |
| Date              | 25-Dec |
| Average Time (ms) | 547    |
| Date              | 26-Dec |
| Average Time (ms) | 546    |
| Date              | 27-Dec |
| Average Time (ms) | 568    |
| Date              | 28-Dec |
| Average Time (ms) | 744    |
| Date              | 29-Dec |
| Average Time (ms) | 745    |
| Date              | 30-Dec |
| Average Time (ms) | 949    |
| Date              | 31-Dec |
| Average Time (ms) | 590    |

# Payment Initiation Performance (PISP)

This section shows the performance of the Payment Initiation Service Performance channel between 01 October to 31 December 2022.

The daily average response time for transactions in this channel is calculated in milliseconds, with an average of 2003 milliseconds per call over this period.



| October 2022      |        |
|-------------------|--------|
| Date              | 01-Oct |
| Average Time (ms) | 2033   |
| Date              | 02-Oct |
| Average Time (ms) | 1766   |
| Date              | 03-Oct |
| Average Time (ms) | 1886   |
| Date              | 04-Oct |
| Average Time (ms) | 1900   |
| Date              | 05-Oct |
| Average Time (ms) | 1926   |
| Date              | 06-Oct |
| Average Time (ms) | 1905   |
| Date              | 07-Oct |
| Average Time (ms) | 2085   |
| Date              | 08-Oct |
| Average Time (ms) | 1860   |
| Date              | 09-Oct |
| Average Time (ms) | 1784   |
| Date              | 10-Oct |
| Average Time (ms) | 2015   |
| Date              | 11-Oct |
| Average Time (ms) | 1996   |
| Date              | 12-Oct |
| Average Time (ms) | 2034   |
| Date              | 13-Oct |
| Average Time (ms) | 2123   |
| Date              | 14-Oct |
| Average Time (ms) | 2305   |
| Date              | 15-Oct |
| Average Time (ms) | 1314   |
| Date              | 16-Oct |
| Average Time (ms) | 1736   |
| Date              | 17-Oct |
| Average Time (ms) | 2018   |
| Date              | 18-Oct |
| Average Time (ms) | 1741   |
| Date              | 19-Oct |
| Average Time (ms) | 1921   |
| Date              | 20-Oct |
| Average Time (ms) | 1890   |
| Date              | 21-Oct |
| Average Time (ms) | 1400   |
| Date              | 22-Oct |
| Average Time (ms) | 1220   |
| Date              | 23-Oct |
| Average Time (ms) | 923    |
| Date              | 24-Oct |
| Average Time (ms) | 1865   |
| Date              | 25-Oct |
| Average Time (ms) | 1968   |
| Date              | 26-Oct |
| Average Time (ms) | 1843   |
| Date              | 27-Oct |
| Average Time (ms) | 2071   |
| Date              | 28-Oct |
| Average Time (ms) | 1891   |
| Date              | 29-Oct |
| Average Time (ms) | 1979   |
| Date              | 30-Oct |
| Average Time (ms) | 1564   |
| Date              | 31-Oct |
| Average Time (ms) | 2071   |

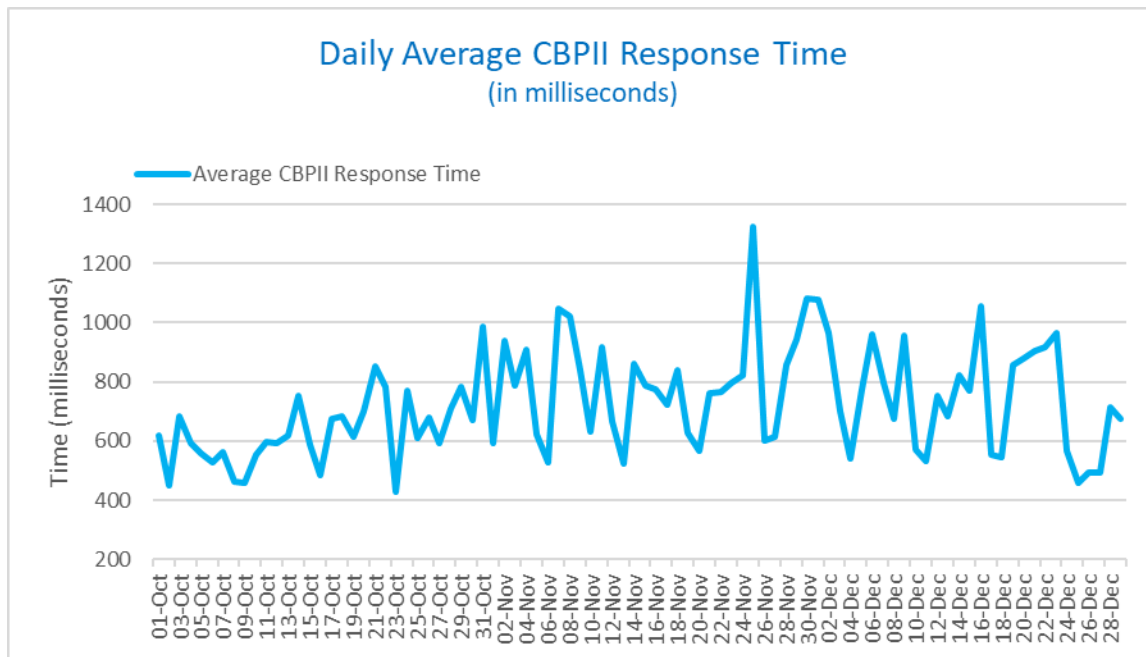
| November 2022     |        |
|-------------------|--------|
| Date              | 01-Nov |
| Average Time (ms) | 1501   |
| Date              | 02-Nov |
| Average Time (ms) | 2075   |
| Date              | 03-Nov |
| Average Time (ms) | 1812   |
| Date              | 04-Nov |
| Average Time (ms) | 1845   |
| Date              | 05-Nov |
| Average Time (ms) | 1465   |
| Date              | 06-Nov |
| Average Time (ms) | 1342   |
| Date              | 07-Nov |
| Average Time (ms) | 2000   |
| Date              | 08-Nov |
| Average Time (ms) | 2078   |
| Date              | 09-Nov |
| Average Time (ms) | 2083   |
| Date              | 10-Nov |
| Average Time (ms) | 1706   |
| Date              | 11-Nov |
| Average Time (ms) | 2227   |
| Date              | 12-Nov |
| Average Time (ms) | 1840   |
| Date              | 13-Nov |
| Average Time (ms) | 1488   |
| Date              | 14-Nov |
| Average Time (ms) | 2136   |
| Date              | 15-Nov |
| Average Time (ms) | 2169   |
| Date              | 16-Nov |
| Average Time (ms) | 1982   |
| Date              | 17-Nov |
| Average Time (ms) | 1980   |
| Date              | 18-Nov |
| Average Time (ms) | 2295   |
| Date              | 19-Nov |
| Average Time (ms) | 1867   |
| Date              | 20-Nov |
| Average Time (ms) | 1846   |
| Date              | 21-Nov |
| Average Time (ms) | 2110   |
| Date              | 22-Nov |
| Average Time (ms) | 2113   |
| Date              | 23-Nov |
| Average Time (ms) | 2161   |
| Date              | 24-Nov |
| Average Time (ms) | 2321   |
| Date              | 25-Nov |
| Average Time (ms) | 2847   |
| Date              | 26-Nov |
| Average Time (ms) | 1886   |
| Date              | 27-Nov |
| Average Time (ms) | 1734   |
| Date              | 28-Nov |
| Average Time (ms) | 2480   |
| Date              | 29-Nov |
| Average Time (ms) | 2366   |
| Date              | 30-Nov |
| Average Time (ms) | 2688   |

| December 2022     |        |
|-------------------|--------|
| Date              | 01-Dec |
| Average Time (ms) | 2737   |
| Date              | 02-Dec |
| Average Time (ms) | 2546   |
| Date              | 03-Dec |
| Average Time (ms) | 2229   |
| Date              | 04-Dec |
| Average Time (ms) | 1881   |
| Date              | 05-Dec |
| Average Time (ms) | 2378   |
| Date              | 06-Dec |
| Average Time (ms) | 2317   |
| Date              | 07-Dec |
| Average Time (ms) | 2318   |
| Date              | 08-Dec |
| Average Time (ms) | 2133   |
| Date              | 09-Dec |
| Average Time (ms) | 2404   |
| Date              | 10-Dec |
| Average Time (ms) | 1887   |
| Date              | 11-Dec |
| Average Time (ms) | 1886   |
| Date              | 12-Dec |
| Average Time (ms) | 2219   |
| Date              | 13-Dec |
| Average Time (ms) | 2234   |
| Date              | 14-Dec |
| Average Time (ms) | 2183   |
| Date              | 15-Dec |
| Average Time (ms) | 2295   |
| Date              | 16-Dec |
| Average Time (ms) | 2444   |
| Date              | 17-Dec |
| Average Time (ms) | 1909   |
| Date              | 18-Dec |
| Average Time (ms) | 1737   |
| Date              | 19-Dec |
| Average Time (ms) | 2211   |
| Date              | 20-Dec |
| Average Time (ms) | 2331   |
| Date              | 21-Dec |
| Average Time (ms) | 2321   |
| Date              | 22-Dec |
| Average Time (ms) | 2446   |
| Date              | 23-Dec |
| Average Time (ms) | 2638   |
| Date              | 24-Dec |
| Average Time (ms) | 1854   |
| Date              | 25-Dec |
| Average Time (ms) | 1528   |
| Date              | 26-Dec |
| Average Time (ms) | 1706   |
| Date              | 27-Dec |
| Average Time (ms) | 1896   |
| Date              | 28-Dec |
| Average Time (ms) | 1964   |
| Date              | 29-Dec |
| Average Time (ms) | 2187   |
| Date              | 30-Dec |
| Average Time (ms) | 2545   |
| Date              | 31-Dec |
| Average Time (ms) | 1970   |

# Card Based Payment Instrument Issuer Performance (CBPII)

This section shows the performance of the Card Based Payment Instrument Issuer channel between 01 October to 31 December 2022.

The daily average response time for transactions in this channel is calculated in milliseconds, with an average of 723 milliseconds per call over this period.



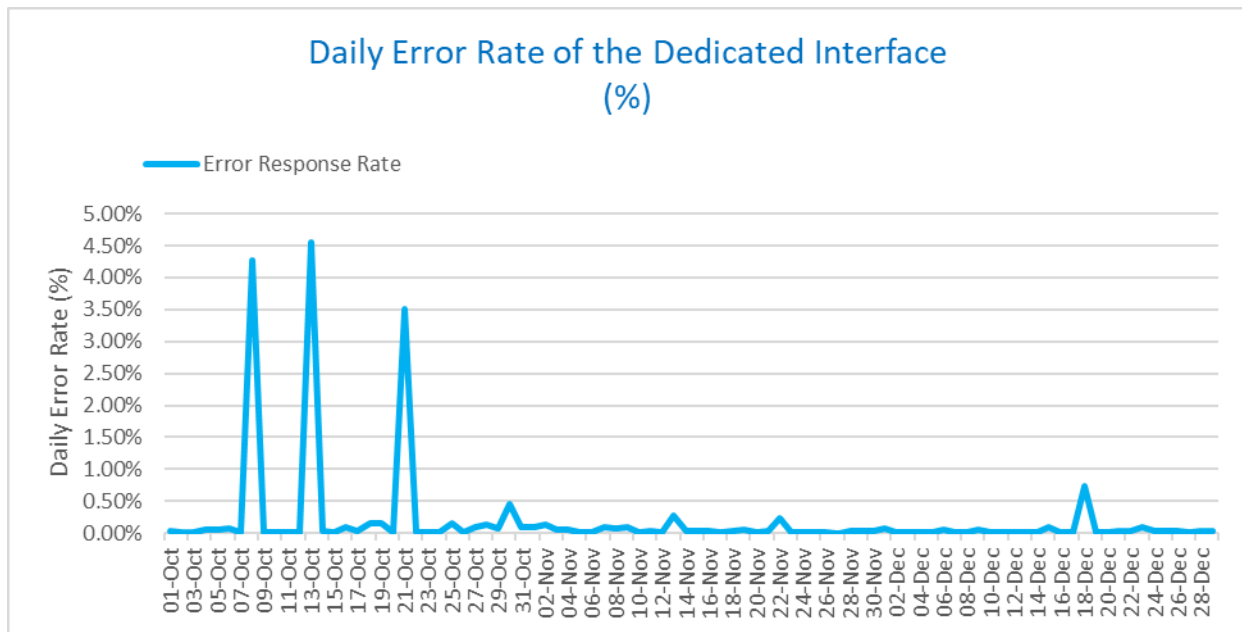
| October 2022      |        |
|-------------------|--------|
| Date              | 01-Oct |
| Average Time (ms) | 620    |
| Date              | 02-Oct |
| Average Time (ms) | 449    |
| Date              | 03-Oct |
| Average Time (ms) | 683    |
| Date              | 04-Oct |
| Average Time (ms) | 593    |
| Date              | 05-Oct |
| Average Time (ms) | 556    |
| Date              | 06-Oct |
| Average Time (ms) | 529    |
| Date              | 07-Oct |
| Average Time (ms) | 563    |
| Date              | 08-Oct |
| Average Time (ms) | 461    |
| Date              | 09-Oct |
| Average Time (ms) | 460    |
| Date              | 10-Oct |
| Average Time (ms) | 553    |
| Date              | 11-Oct |
| Average Time (ms) | 597    |
| Date              | 12-Oct |
| Average Time (ms) | 591    |
| Date              | 13-Oct |
| Average Time (ms) | 618    |
| Date              | 14-Oct |
| Average Time (ms) | 751    |
| Date              | 15-Oct |
| Average Time (ms) | 587    |
| Date              | 16-Oct |
| Average Time (ms) | 486    |
| Date              | 17-Oct |
| Average Time (ms) | 673    |
| Date              | 18-Oct |
| Average Time (ms) | 683    |
| Date              | 19-Oct |
| Average Time (ms) | 616    |
| Date              | 20-Oct |
| Average Time (ms) | 702    |
| Date              | 21-Oct |
| Average Time (ms) | 852    |
| Date              | 22-Oct |
| Average Time (ms) | 781    |
| Date              | 23-Oct |
| Average Time (ms) | 426    |
| Date              | 24-Oct |
| Average Time (ms) | 769    |
| Date              | 25-Oct |
| Average Time (ms) | 610    |
| Date              | 26-Oct |
| Average Time (ms) | 679    |
| Date              | 27-Oct |
| Average Time (ms) | 591    |
| Date              | 28-Oct |
| Average Time (ms) | 710    |
| Date              | 29-Oct |
| Average Time (ms) | 781    |
| Date              | 30-Oct |
| Average Time (ms) | 671    |
| Date              | 31-Oct |
| Average Time (ms) | 987    |

| November 2022     |        |
|-------------------|--------|
| Date              | 01-Nov |
| Average Time (ms) | 594    |
| Date              | 02-Nov |
| Average Time (ms) | 937    |
| Date              | 03-Nov |
| Average Time (ms) | 788    |
| Date              | 04-Nov |
| Average Time (ms) | 907    |
| Date              | 05-Nov |
| Average Time (ms) | 622    |
| Date              | 06-Nov |
| Average Time (ms) | 529    |
| Date              | 07-Nov |
| Average Time (ms) | 1049   |
| Date              | 08-Nov |
| Average Time (ms) | 1022   |
| Date              | 09-Nov |
| Average Time (ms) | 841    |
| Date              | 10-Nov |
| Average Time (ms) | 632    |
| Date              | 11-Nov |
| Average Time (ms) | 917    |
| Date              | 12-Nov |
| Average Time (ms) | 668    |
| Date              | 13-Nov |
| Average Time (ms) | 523    |
| Date              | 14-Nov |
| Average Time (ms) | 862    |
| Date              | 15-Nov |
| Average Time (ms) | 788    |
| Date              | 16-Nov |
| Average Time (ms) | 776    |
| Date              | 17-Nov |
| Average Time (ms) | 721    |
| Date              | 18-Nov |
| Average Time (ms) | 841    |
| Date              | 19-Nov |
| Average Time (ms) | 627    |
| Date              | 20-Nov |
| Average Time (ms) | 566    |
| Date              | 21-Nov |
| Average Time (ms) | 763    |
| Date              | 22-Nov |
| Average Time (ms) | 766    |
| Date              | 23-Nov |
| Average Time (ms) | 798    |
| Date              | 24-Nov |
| Average Time (ms) | 824    |
| Date              | 25-Nov |
| Average Time (ms) | 1323   |
| Date              | 26-Nov |
| Average Time (ms) | 603    |
| Date              | 27-Nov |
| Average Time (ms) | 615    |
| Date              | 28-Nov |
| Average Time (ms) | 857    |
| Date              | 29-Nov |
| Average Time (ms) | 943    |
| Date              | 30-Nov |
| Average Time (ms) | 1080   |

| December 2022     |        |
|-------------------|--------|
| Date              | 01-Dec |
| Average Time (ms) | 1080   |
| Date              | 02-Dec |
| Average Time (ms) | 965    |
| Date              | 03-Dec |
| Average Time (ms) | 699    |
| Date              | 04-Dec |
| Average Time (ms) | 539    |
| Date              | 05-Dec |
| Average Time (ms) | 774    |
| Date              | 06-Dec |
| Average Time (ms) | 959    |
| Date              | 07-Dec |
| Average Time (ms) | 794    |
| Date              | 08-Dec |
| Average Time (ms) | 674    |
| Date              | 09-Dec |
| Average Time (ms) | 956    |
| Date              | 10-Dec |
| Average Time (ms) | 571    |
| Date              | 11-Dec |
| Average Time (ms) | 532    |
| Date              | 12-Dec |
| Average Time (ms) | 752    |
| Date              | 13-Dec |
| Average Time (ms) | 683    |
| Date              | 14-Dec |
| Average Time (ms) | 820    |
| Date              | 15-Dec |
| Average Time (ms) | 769    |
| Date              | 16-Dec |
| Average Time (ms) | 1058   |
| Date              | 17-Dec |
| Average Time (ms) | 555    |
| Date              | 18-Dec |
| Average Time (ms) | 547    |
| Date              | 19-Dec |
| Average Time (ms) | 859    |
| Date              | 20-Dec |
| Average Time (ms) | 879    |
| Date              | 21-Dec |
| Average Time (ms) | 906    |
| Date              | 22-Dec |
| Average Time (ms) | 915    |
| Date              | 23-Dec |
| Average Time (ms) | 963    |
| Date              | 24-Dec |
| Average Time (ms) | 565    |
| Date              | 25-Dec |
| Average Time (ms) | 460    |
| Date              | 26-Dec |
| Average Time (ms) | 492    |
| Date              | 27-Dec |
| Average Time (ms) | 494    |
| Date              | 28-Dec |
| Average Time (ms) | 714    |
| Date              | 29-Dec |
| Average Time (ms) | 676    |
| Date              | 30-Dec |
| Average Time (ms) | 948    |
| Date              | 31-Dec |
| Average Time (ms) | 537    |

# Open Banking Dedicated Interface Performance

The daily error rate of the open banking dedicated interface is calculated as the proportion unsuccessful calls from any third party out of the total number of requests received each day.



| October 2022         |        |
|----------------------|--------|
| Date                 | 01-Oct |
| Daily error Rate (%) | 0.03%  |
| Date                 | 02-Oct |
| Daily error Rate (%) | 0.00%  |
| Date                 | 03-Oct |
| Daily error Rate (%) | 0.02%  |
| Date                 | 04-Oct |
| Daily error Rate (%) | 0.06%  |
| Date                 | 05-Oct |
| Daily error Rate (%) | 0.05%  |
| Date                 | 06-Oct |
| Daily error Rate (%) | 0.08%  |
| Date                 | 07-Oct |
| Daily error Rate (%) | 0.02%  |
| Date                 | 08-Oct |
| Daily error Rate (%) | 4.28%  |
| Date                 | 09-Oct |
| Daily error Rate (%) | 0.01%  |
| Date                 | 10-Oct |
| Daily error Rate (%) | 0.01%  |
| Date                 | 11-Oct |
| Daily error Rate (%) | 0.01%  |
| Date                 | 12-Oct |
| Daily error Rate (%) | 0.02%  |
| Date                 | 13-Oct |
| Daily error Rate (%) | 4.55%  |
| Date                 | 14-Oct |
| Daily error Rate (%) | 0.04%  |
| Date                 | 15-Oct |
| Daily error Rate (%) | 0.01%  |
| Date                 | 16-Oct |
| Daily error Rate (%) | 0.09%  |
| Date                 | 17-Oct |
| Daily error Rate (%) | 0.03%  |
| Date                 | 18-Oct |
| Daily error Rate (%) | 0.16%  |
| Date                 | 19-Oct |
| Daily error Rate (%) | 0.16%  |
| Date                 | 20-Oct |
| Daily error Rate (%) | 0.01%  |
| Date                 | 21-Oct |
| Daily error Rate (%) | 3.50%  |
| Date                 | 22-Oct |
| Daily error Rate (%) | 0.02%  |
| Date                 | 23-Oct |
| Daily error Rate (%) | 0.02%  |
| Date                 | 24-Oct |
| Daily error Rate (%) | 0.01%  |
| Date                 | 25-Oct |
| Daily error Rate (%) | 0.15%  |
| Date                 | 26-Oct |
| Daily error Rate (%) | 0.02%  |
| Date                 | 27-Oct |
| Daily error Rate (%) | 0.10%  |
| Date                 | 28-Oct |
| Daily error Rate (%) | 0.13%  |
| Date                 | 29-Oct |
| Daily error Rate (%) | 0.07%  |
| Date                 | 30-Oct |
| Daily error Rate (%) | 0.45%  |
| Date                 | 31-Oct |
| Daily error Rate (%) | 0.10%  |

| November 2022        |        |
|----------------------|--------|
| Date                 | 01-Nov |
| Daily error Rate (%) | 0.10%  |
| Date                 | 02-Nov |
| Daily error Rate (%) | 0.13%  |
| Date                 | 03-Nov |
| Daily error Rate (%) | 0.06%  |
| Date                 | 04-Nov |
| Daily error Rate (%) | 0.05%  |
| Date                 | 05-Nov |
| Daily error Rate (%) | 0.01%  |
| Date                 | 06-Nov |
| Daily error Rate (%) | 0.02%  |
| Date                 | 07-Nov |
| Daily error Rate (%) | 0.10%  |
| Date                 | 08-Nov |
| Daily error Rate (%) | 0.07%  |
| Date                 | 09-Nov |
| Daily error Rate (%) | 0.10%  |
| Date                 | 10-Nov |
| Daily error Rate (%) | 0.02%  |
| Date                 | 11-Nov |
| Daily error Rate (%) | 0.03%  |
| Date                 | 12-Nov |
| Daily error Rate (%) | 0.01%  |
| Date                 | 13-Nov |
| Daily error Rate (%) | 0.27%  |
| Date                 | 14-Nov |
| Daily error Rate (%) | 0.03%  |
| Date                 | 15-Nov |
| Daily error Rate (%) | 0.03%  |
| Date                 | 16-Nov |
| Daily error Rate (%) | 0.03%  |
| Date                 | 17-Nov |
| Daily error Rate (%) | 0.01%  |
| Date                 | 18-Nov |
| Daily error Rate (%) | 0.03%  |
| Date                 | 19-Nov |
| Daily error Rate (%) | 0.06%  |
| Date                 | 20-Nov |
| Daily error Rate (%) | 0.01%  |
| Date                 | 21-Nov |
| Daily error Rate (%) | 0.03%  |
| Date                 | 22-Nov |
| Daily error Rate (%) | 0.24%  |
| Date                 | 23-Nov |
| Daily error Rate (%) | 0.01%  |
| Date                 | 24-Nov |
| Daily error Rate (%) | 0.01%  |
| Date                 | 25-Nov |
| Daily error Rate (%) | 0.02%  |
| Date                 | 26-Nov |
| Daily error Rate (%) | 0.00%  |
| Date                 | 27-Nov |
| Daily error Rate (%) | 0.00%  |
| Date                 | 28-Nov |
| Daily error Rate (%) | 0.03%  |
| Date                 | 29-Nov |
| Daily error Rate (%) | 0.03%  |
| Date                 | 30-Nov |
| Daily error Rate (%) | 0.03%  |

| December 2022        |        |
|----------------------|--------|
| Date                 | 01-Dec |
| Daily error Rate (%) | 0.07%  |
| Date                 | 02-Dec |
| Daily error Rate (%) | 0.02%  |
| Date                 | 03-Dec |
| Daily error Rate (%) | 0.01%  |
| Date                 | 04-Dec |
| Daily error Rate (%) | 0.01%  |
| Date                 | 05-Dec |
| Daily error Rate (%) | 0.01%  |
| Date                 | 06-Dec |
| Daily error Rate (%) | 0.05%  |
| Date                 | 07-Dec |
| Daily error Rate (%) | 0.02%  |
| Date                 | 08-Dec |
| Daily error Rate (%) | 0.02%  |
| Date                 | 09-Dec |
| Daily error Rate (%) | 0.06%  |
| Date                 | 10-Dec |
| Daily error Rate (%) | 0.01%  |
| Date                 | 11-Dec |
| Daily error Rate (%) | 0.01%  |
| Date                 | 12-Dec |
| Daily error Rate (%) | 0.02%  |
| Date                 | 13-Dec |
| Daily error Rate (%) | 0.02%  |
| Date                 | 14-Dec |
| Daily error Rate (%) | 0.01%  |
| Date                 | 15-Dec |
| Daily error Rate (%) | 0.09%  |
| Date                 | 16-Dec |
| Daily error Rate (%) | 0.02%  |
| Date                 | 17-Dec |
| Daily error Rate (%) | 0.01%  |
| Date                 | 18-Dec |
| Daily error Rate (%) | 0.73%  |
| Date                 | 19-Dec |
| Daily error Rate (%) | 0.01%  |
| Date                 | 20-Dec |
| Daily error Rate (%) | 0.02%  |
| Date                 | 21-Dec |
| Daily error Rate (%) | 0.04%  |
| Date                 | 22-Dec |
| Daily error Rate (%) | 0.03%  |
| Date                 | 23-Dec |
| Daily error Rate (%) | 0.09%  |
| Date                 | 24-Dec |
| Daily error Rate (%) | 0.03%  |
| Date                 | 25-Dec |
| Daily error Rate (%) | 0.03%  |
| Date                 | 26-Dec |
| Daily error Rate (%) | 0.03%  |
| Date                 | 27-Dec |
| Daily error Rate (%) | 0.02%  |
| Date                 | 28-Dec |
| Daily error Rate (%) | 0.04%  |
| Date                 | 29-Dec |
| Daily error Rate (%) | 0.04%  |
| Date                 | 30-Dec |
| Daily error Rate (%) | 0.04%  |
| Date                 | 31-Dec |
| Daily error Rate (%) | 0.02%  |

